



6 November 2018

Dear Project Partner

A retailer recently sought clarification on their obligations under the programme and submitted the following questions to the NRCS, which we believe may be general points of confusion to all. This Q&A sheet provides the Regulator's responses as at November 2018 and has been published on the website to assist retailers. Kindly note that programme is constantly developing, and mandatory requirements will change, thus it remains the responsibility of the retailer to remain abreast of changes to the regulations and the standards.

1. Do wine coolers/beverage coolers require a label? If so, under what category would they fall (e.g. fridges)?

Yes, they are regulated in accordance to the standard on refrigerators

2. Do commercial products require labels? For example: commercial fridges and washing machines.

Not currently, however the NRCS will apply very narrow leeway in classifying a refrigerator as commercial – it must be clearly evident that it is not for residential use. The Department of Energy is evaluating the benefits of introducing Minimum Energy Performance Standards for the commercial products.

3. You've already provided clarity regarding washing machines, but we'd like to confirm the requirements for twin-tub and top loader washing machines.

Due to technical error in the National Standard for top loader washing machines, the Regulator has temporarily excluded these from the programme. However, it is envisaged that this will be resolved at the next Technical Committee meeting and they will be reinstated. A communication will be sent out by the Regulator and the status will be updated on the website. Please track and act on notifications.

4. What are the expectations regarding hot water cylinders? Are there any exclusions/additional specifications that we as the retailer need to be aware of?

No. All standard electric water heaters (as per VC 9006) must comply with SANS 151. The only exceptions are for products which have a valid sales permit issued by the NRCS. If there is any doubt about the authenticity or applicability of the sales permit kindly contact Ms Patsy Andrews Patsy.Andrews@nrccs.org.za

5. Is the definition of "tumble dryer" inclusive of heat pump and condenser dryers?

Yes.

6. Clarify the delineation between small/medium and large ovens.

As per VC 9008

Small >12 litres and <35litres

Medium >35 and < 65 litres

7. Are labels required on both the indoor and outdoor components of split air-conditioning units?

Yes, all electrical products under the S&L programme on the display floor are required to have a label affixed to them. This includes split AC units it is required that a label is affixed to the indoor and outdoor units displayed on the shop floor.

8. Can one label be printed for multiple models which have the same performance characteristics

No.

9. Are there any additional exclusions, products under review or additional requirements which the regulator has specified and which need to be communicated to ourselves?

None at this time. Please monitor the official website for news and updates www.savingenergy.org.za

Theo Covary
S&L Project Manager